

Warranty application

Branch office

Member of staff

WA-no.

Customer data

Customer No.

Company

Contact

Phone

Street

Postcode/Location

Parts data

EP article no.

No. of pieces

Description/OE no

Delivery date

Installation date

Removal date*

Received from customer

Follow-up costs* (w. receipts)

* Proof of invoice that verify professional installation and dismantling of the object that was complained about, as well as invoices and receipts for any resulting subsequent costs (e.g. towing service, loss of earnings, etc.) absolutely must be enclosed with this complaint form. Subsequently submitted costs or cost estimates cannot be considered.

Vehicle data

Vehicle manufacturer

Vehicle type

Chassis no.

Initial registration

Cylinder capacity (ccm)

Performance Kw/HP

km overall

km damaged part

Reason for complaint / Description of fault in detail: If more space is required, attach a separate sheet

Customer's declaration of consent

Return of the old part, if rejected

- yes (costs for return shipping may arise, which the customer mentioned above must bear)
 no

Under certain circumstances, an article can be repaired, despite rejection of the warranty. Costs arising as a result of this are borne by the customer mentioned-above. In the case of a rejected warranty, the customer hereby grants the releasing of the part for repair up to _____ euros. here is no legal entitlement for the article that is complained about to be repaired. Under certain circumstances, in order to check the warranty claim, dismantling and/or destructive testing of the component(s) may be required. In this case, reinstatement of the delivery state is no longer possible.

I hereby agree do not agree. (Note: it may be the case that no further processing of the warranty application is possible)

Nature of handover

- Directly received from the customer
 Vehicle reg. no. _____
 Pickup by appointed agent
 Tour no: _____

 Town/City, date, signature of the EUROPART member
 of staff or a member of staff appointed by EUROPART

 Town/City, date, signature of the customer plus
 surname in clear letters